



March 21, 2005

New! Access Radiology Images from Any Internet Connection

Regions Hospital Radiology brought online image viewing to the HealthPartners network in 2003. As a result, we are giving providers faster and more convenient access to images and reports. We are writing today to tell you about the next phase in electronic images: you now can access your patient's Regions Hospital Radiology images and reports from virtually *any* Internet connection, anywhere!

Whether you are at home, at another hospital, at a conference in Houston or on vacation in Holland, follow these simple steps to begin viewing your patients' images.

1. You can link to the Web-based tool by going to **regionshospital.com**. Select "For Health Care Providers" and then "Regions Hospital Radiology Images." You will then receive prompts on how to use the site. Click on "Radiology images" to open a new browser window and begin using emed.net.
2. If you have already obtained a username and password from the Regions PACS department, you can login using your existing **username and password**.
3. If you have never logged into the Regions Hospital Radiology Web browser, you will need to contact radiologypacs@healthpartners.com. You may also call 651.254.3483 or 651.254.5681 or access the Web page and click on the "Signup" button. You will be contacted within two business days about your username and password.
4. If you have difficulty getting started, verify that you are using a properly configured **Web browser** by selecting "troubleshooting tips." The Web browser tool will only work on a PC with a relatively recent version of Netscape Navigator or Microsoft Explorer.

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Keep the guidelines below in mind to help ensure that you have the best access to images while protecting the privacy of your patients:

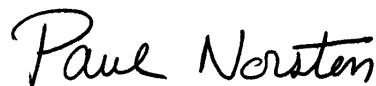
- **Help is available** The HealthPartners Help Desk is available to assist you 24/7. Call 952.883.6600. For less urgent requests, log in and then fill out an online help form.
- **Password protection** If you are using electronic image viewing for the first time, you will need to change your password to one of your own choosing. Otherwise, you may keep your existing password until you are notified that it has expired. All passwords must be a minimum of 8 characters and no more than 15 characters. Your password must include alpha and numeric characters.
- **Account security** Log on at least once every three months to maintain your account. For security reasons, an account that is inactive for more than three months will be deactivated.

Regions Hospital Radiology wants to help you help your patients. We invite you to explore this new Web browser tool and reap the benefits of Regions Radiology electronic image viewing!

Regards,



Bryan Mueller
Director, Radiology



Paul Norsten
Radiology Information Services

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