



## Financial Assistance at Park Nicollet Health Services

Park Nicollet Health Services offers financial assistance. Information on eligibility, how to apply, and how financial assistance is calculated is fully described in Park Nicollet's Financial Assistance Policy. To obtain free copies of the Financial Assistance Policy and application form online, to request free copies by mail, or for help with the application process, please visit or contact Park Nicollet as follows:

Website: [healthpartners.com/FA](http://healthpartners.com/FA)  
Physical Location: Park Nicollet Methodist Hospital  
South Admitting, Suite 1-615  
6500 Excelsior Blvd  
St. Louis Park, MN 55426

Phone/Fax: 952-993-5586 Financial Counselors  
952-993-7672 Customer Service  
888-826-6958 Customer Service – Toll Free  
952-993-2770 Fax - Patient Financial Services

### ELIGIBILITY

Park Nicollet Health Services calculates financial assistance based on patients' household income compared to what's called the Federal Poverty Level (FPL). Patients whose household income is less than 275% of FPL will receive the most generous discount. Above 275% of FPL, the level of financial assistance will depend on household income, family size, and the total charges for the care. Please refer to Park Nicollet's Financial Assistance Policy for more information. If a patient has received emergency or other medically necessary care at Methodist and is eligible for financial assistance, Methodist will not charge more than amounts generally billed to patients that have health insurance coverage.

### HOW TO APPLY

To apply for financial assistance, patients must fill out an application form and return it to Park Nicollet in person, by mail or by fax using the contact information above. Patients will be asked to provide documentation verifying income (such as a most recent, current federal income tax return and last 60 days of pay stubs, and/or benefit letter for Social Security, unemployment or disability and alimony agreement documentation) and information about current or potential health insurance coverage (such as Medicaid, Medicare, or private insurance).

### TRANSLATIONS

Translations of Park Nicollet's Financial Assistance Policy, application form, and plain language summary are available in certain languages for limited English proficiency patients, according to the communities served by Park Nicollet. Translations are currently available in Spanish, Somali, Hmong, Russian, Karen and Vietnamese. For free copies, please visit HealthPartners's website or request copies using the contact information above.